



2017 LGLA LEADERSHIP FORUM

Communication:

Listening, Connecting, Leading

PROGRAM-AT-A-GLANCE

Wednesday, February 1, 2017		
12:30-1:30 pm	Ballroom Foyer	Registration
1:30-1:45 pm	Salon B&C	Welcome and Opening – Chair Rhona Martin
1:45-3:00 pm	Salon B&C	Keynote Address: I’m Right and You’re an Idiot: The Toxic State of Public Discourse and How to Clean it Up – James Hoggan
3:00-3:10 pm	Salon B&C	Introduction of Forum Graphic Recorder – Sam Bradd
3:10-3:30 pm	Salon B&C	Refreshment Break
3:30-5:00 pm	Salon B&C	Communication Styles for Constructive & Effective Communications – LGMA/LGLA Joint Session
5:00-5:10 pm	Salon B&C	MLA Selina Robinson, Opposition Spokesperson for Local Government
5:15-7:00 pm	Ballroom Foyer	Networking Reception – Sponsored by Young Anderson, Barristers & Solicitors

Thursday, February 2, 2017		
7:00-8:30 am	Ballroom Foyer	Breakfast
7:30-8:15 am	Salon B&C	Early Morning Clinic: UBCM – 2017 Infrastructure Roadmap
8:30-10:00 am	Cambie Room Salon A Salon B&C	1) Listening – Aboriginal Awareness & Communication 2) Connecting – Bullying? Bad Behaviour? Business as Usual? 3) Leading – Speaking as a Leader: Part I
10:00-10:30 am	Ballroom Foyer	Refreshment Break – Sponsored by Lidstone & Company Law Corporation
10:30-12:00 pm	Cambie Room Salon A Salon B&C	1) Listening – Aboriginal Awareness & Communication 2) Connecting – Bullying? Bad Behaviour? Business as Usual? 3) Leading – Speaking as a Leader: Part I
12:00-1:00 pm	Ballroom Foyer	Lunch – Sponsored by FortisBC
1:00-2:30 pm	Salon A Cambie Room Salon B&C	1) Listening – Understanding & Engaging Diversity 2) Connecting – Collaborative Conversations: Shift Happens 3) Leading – Speaking as a Leader: Part II
2:30-3:00 pm	Ballroom Foyer	Refreshment Break – Sponsored by Lidstone & Company Law Corporation
3:00-4:30 pm	Salon A Cambie Room Salon B&C	1) Listening – Understanding & Engaging Diversity 2) Connecting – Collaborative Conversations: Shift Happens 3) Leading – Speaking as a Leader: Part II
4:30-7:00 pm	-----	Dinner on Your Own
7:00-9:00 pm	Salon A Salon B&C	Introduction to Graphic Recording: A Hands-on Skill-Building Workshop Communications Coaching & Discussion Forum

Friday, February 3, 2017		
7:00-8:30 am	Ballroom Foyer	Breakfast – Sponsored by BC Assessment & Municipal Insurance Association
7:15-8:00 am	Salon B&C	Early Morning Clinic: MIA – Policy Trumps Spin: Managing Public Expectations
8:00-8:45 am	Salon B&C	Early Morning Clinic: BC Assessment – We Value Communication
8:45-9:00 am	Ballroom Foyer	Refreshment Break
9:00-9:15 am	Salon B&C	Honourable Peter Fassbender, Minister of Community, Sport & Cultural Development
9:15-10:25 am	Salon B&C Salon A	Ethics & Communications Leadership at the Apex: Seeking Political/Administrative Alignment
10:25-10:45 am	Ballroom Foyer	Refreshment Break
10:45-11:45 am	Salon A Salon B&C	Connecting with Local Government through Performance Audits 11 Ways You Can Get the Most from CivicInfo BC’s Communications & Info Tools
11:45-12:15 pm	Salon B&C	Forum Graphic Recorder’s Report
12:15-12:30 pm	Salon B&C	Forum Closing