

Dispute Resolution Program for BC Local Governments

Ministry of Community, Sport and Cultural Development
LGLA Leadership Forum, February 2013

Ministry Dispute Resolution Program

Current services:

- Advice, guidance and best practices on *interest-based* conflict resolution.
- Facilitation/mediation assistance.
- Advice on dispute resolution legislative provisions (RD service review and withdrawal, RGS, Community Charter).

DR Capacity Building Initiative

- Project began in March 2012.
- Purpose was to identify what more could be done to support LG capacity to resolve disputes; particularly related to service arrangements.
- Interviewed approximately 35 RD CAO's/EO's.

DR Capacity Building Initiative

Key findings:

- Value in dispute resolution training for staff/EOs.
- Value in knowing where to access information on legislative DR processes, as needed.
- Interest in learning what other RDs are doing to *prevent* and resolve conflict.

DR Capacity Building Initiative

TRAINING

- Supplement existing training
- Present at conferences/meetings
- Develop new training/workshop

OTHER TOOLS

- Expand TeamWorks coaching list
- Update DR section of Ministry website

Questions?

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Ministry Dispute Resolution Website:

http://www.cscd.gov.bc.ca/lgd/intergov_relations/dispute_resolution/index.htm